

# KEEPING A PROJECT ON TRACK THROUGH EFFECTIVE ONBOARDING MANAGEMENT



## SITUATION

A retail bank needed to rapidly onboard 30 external service providers engaged to support the 22 sub-projects of an enterprise-wide implementation.

## IMPACT

This enterprise-wide project would launch a new online line of business critical to the bank's competitive strategy. Delivery was time sensitive.

## RESULTS

nextSource developed a streamlined yet comprehensive onboarding process, ensuring that all service providers carried the necessary credentials. By working closely with each provider, onboarding requirements were completed on schedule, 5% below the initial budget.